



Licensing Sub-Committee

20 April 2017

Time 10.00 am **Public Meeting?** YES **Type of meeting** Regulatory
Venue Committee Room 1 - 3rd Floor - Civic Centre

Membership

Chair Cllr Alan Bolshaw (Lab)

Labour

Cllr Rita Potter
Cllr Keith Inston

Conservative

Quorum for this meeting is two Councillors.

Information for the Public

If you have any queries about this meeting, please contact the democratic support team:

Contact Mike Hooper, Democratic Services Officer
Tel/Email mike.hooper@wolverhampton.gov.uk, 01902 551250
Address Democratic Support, Civic Centre, 2nd floor, St Peter's Square,
Wolverhampton WV1 1RL

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Email democratic.support@wolverhampton.gov.uk
Tel 01902 555043

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Some items are discussed in private because of their confidential or commercial nature. These reports are not available to the public.

Agenda

Part 1 – items open to the press and public

<i>Item No.</i>	<i>Title</i>
1	Apologies for Absence
2	Declarations of Interest
3	Licensing Act 2003 - Application for a Review of a Premises Licence in Respect of Bond Street Tavern Public House, 14 Bond Street, Wolverhampton, WV2 4AS (Pages 3 - 98)



Licensing Sub-Committee

20 April 2017

Report Title	Licensing Act 2003 – Application for a Review of a Premises Licence in respect of Bond Street Tavern Public House, 14 Bond Street, Wolverhampton, WV2 4AS	
Wards Affected	St Peters	
Accountable Strategic Director	Kevin O’Keefe – Director of Governance	
Originating service	Licensing Services	
Accountable officer(s)	Jo Till Tel Email	Section Leader (Licensing) 01902 550189 Joanne.till@wolverhampton.gov.uk

Recommendation for action or decision:

The Licensing Sub-Committee is requested to consider this application for a review of a premises licence.

1.0 Purpose of Report

- 1.1 To submit for consideration by the Sub-Committee an application for a review of a premises licence.

2.0 Background

- 2.1 The current premises licence is attached at Appendix 1.

3.0 Review Application

- 3.1 An application was received from West Midlands Police on 24 February 2017 for a review of the premises licence in respect of Bond Street Tavern Public House, 14 Bond Street, Wolverhampton, WV2 4AS. The premises are situated in St Peters ward and a location plan is attached at Appendix 2.
- 3.2 A copy of the review application is attached at Appendix 3. The review has been brought in support of the Prevention of Crime and Disorder, Public Safety and Prevention of Public Nuisance licensing objectives. Supporting evidence is detailed within the review application.
- 3.3 Representations have been received from the following:
- Licensing Authority
 - Public Health
 - Other persons

These representations can be found at Appendices 4-7.

- 3.4 The notice of review has been properly served on all the Responsible Authorities. The Council has complied with the legislative process and displayed the appropriate notice at the premises and on its website as required, when the application for review was made.
- 3.5 The applicant for review, the current premise licence holder, and those who have made representations have all been invited to attend the review hearing.

4.0 Legal Implications

- 4.1 Section 51 of the Licensing Act 2003, as amended states that a responsible authority or any other person may apply to the relevant Licensing Authority for a review of a licence.
- 4.2 The Licensing Sub-Committee when determining an application for review, pursuant to Section 52 of the Licensing Act 2003 has power to take any of the following steps (if any) as it considers necessary for the promotion of the “licensing objectives” which are listed at 4.3.
- (a) Modify the conditions of the licence;
 - (b) Exclude a licensable activity from the scope of the licence;

- (c) Remove the designated premises supervisor;
- (d) Suspend the licence for a period not exceeding 3 months;
- (e) Revoke the licence.

4.3 The four licensing objectives are:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance;
- The protection of children from harm.

4.4 In addition, regard shall be had to guidance issued by the Secretary of State under Section 182 of the Licensing Act 2003 and Wolverhampton City Council's Licensing Policy Statement. [JB/28032017/G]

5.0 **Human Rights and Equalities Implications**

5.1 This report has human rights implications for both the premises licence holder and the residents from the local neighbourhood. Any of the steps outlined in Section 4 of this report may have financial implications for a licensee's business and livelihood and/or may have impact upon the day to day lives of residents living in close proximity to the premises.

5.2 Article 8(i) of the European Convention of Human Rights provides that everyone has the right to respect for his/her private and family life and his/her home (which includes business premises). This right may be interfered with by the Council on a number of grounds including the protection of rights and freedoms of others. The First Protocol – Article 1 – also provides that every person is entitled to the peaceful enjoyment of his possessions and shall not be deprived of his possessions except in the public interest and conditions provided for by law. Members must accordingly make a decision which is proportionate to the hearing and endeavour to find a balance between the rights of the applicant, residents and the community as a whole.

6.0 **Financial Implications**

6.1 There is no fee for the application of a Review, and there are no financial implications arising from this report. The fees and charges in relation to the Licensing Act 2003 are set by the Secretary of State. This was noted by the Licensing Committee on 8 February 2017. [GE/08022017/S]

7.0 **Environmental Implications**

7.1 This report has environmental implications in that there is a potential for disturbance caused by patrons using the premises and nuisance caused by litter and waste originating from the premises

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Premises Licence

Issued in accordance with The Licensing Act 2003

Name of Premises: Bond Street Tavern

Address of Premises: 14 Bond Street
Wolverhampton
West Midlands

Premises Licence Number: 17/00808/PRE – Transfer of Premise Licence

Date of Last Update: 3rd March 2017

1. Opening hours of the premises

Normal Hours Sunday to Saturday 1000 to 0400 hours
Seasonal Variations: 1000 to 0500 hrs on Christmas Eve, Boxing day and Sundays of Bank holiday weekends. On New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

2. Licensable Activities authorised by the licence and the times the licence authorises the carrying out of these activities:

Alcohol On
Sunday to Saturday 1000 to 0330 hours
Seasonal Variations: 1000 to 0430 hrs on Christmas Eve, Boxing day and Sundays of Bank holiday weekends. On New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Performances of Dance
Sunday to Saturday 1000 to 0400 hours
Seasonal Variations: 1000 to 0430 hrs on Christmas Eve, Boxing day and Sundays of Bank holiday weekends. On New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Live Music
Sunday to Saturday 1000 to 0400 hours
Seasonal Variations: 1000 to 0430 hrs on Christmas Eve, Boxing day and Sundays of Bank holiday weekends. On New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Recorded Music
Sunday to Saturday 1000 to 0400 hours
Seasonal Variations: 1000 to 0430 hrs on Christmas Eve, Boxing day and Sundays of Bank holiday weekends. On New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

3. Name of the Designated Premises Supervisor if the sale of alcohol is involved

Derrick Minott
Personal Licence Number – LBH-PER-N-0098
Issued by London Borough of Hackney

4. Is access to the premises by children restricted or prohibited

Provision only as prohibited or restricted under the Licensing Act 2003.

5. Name, (registered) address of the holder of the premises licence

Lorraine & Derrick Ltd
2022 Wenlock Road
London
N1 7GU

Mandatory Licensing Conditions (Licensing Act 2003)

Mandatory conditions as required by the Act will apply to the licence.

It is the responsibility of the Premises Licence Holder and the Designated Premises Supervisor to ensure that they are conversant and compliant with all current mandatory conditions in relation the Licensing Act 2003.

Conditions consistent with the Operating Schedule

General Licensing Objectives:

The four licensing objectives will be promoted as outlined below to ensure a safe environment is provided for customers and staff.

Prevention of Crime & Disorder:

A clear notice will be displayed outside indicating licensable hours and last entry time.

Capacity will be 150.

Last entry time will be 03:00.

A CCTV system with recording equipment will be installed. The system is to be operational at all times that the venue is open to the public. Sufficient staff will be trained to use the system. All recorded images should be made available for inspection as soon as is practicable upon request by an Officer of a responsible authority. Upon being provided with a means of recording images and an indication of what it is that the Officer seeks to view then the appropriate images (if they exist) will be recorded on to the given device within 24 hours of the provision of the means of recording and delivered to Wolverhampton Central Police Station. All recording used in conjunction with CCTV shall:

- Be of evidential quality
- Indicate the correct time and date
- Be retained for a period of at least 28 days

On each occasion the premises is open after 00:00 there will be at least one SIA accredited door supervisor until the close of business from 22:00 plus a second on Friday and Saturday from 00:00 and until every member of the public has left the premises. Door supervisors should be employed at a ratio of 1:75.

Any door supervisors who are engaged in front line activities at the premises shall wear high visibility attire, overtly displaying their SIA badges.

Each member of the door team is required to sign a paginated record book at the commencement and completion of their duties, providing name, badge number and date of birth. This record is to be produced for examination at the request of an officer of a responsible authority.

Door supervisors will use clickers to monitor the number of patrons entering and exiting the premises and the numbers will be recorded in a register. These numbers will be recorded on an hourly basis on any trading session after 22:00. This record is to be produced for examination at the request of an officer of a responsible authority.

Persons judged to be intoxicated will not be permitted to enter the premises.

The designated premises supervisor shall be required to maintain a paginated record of any incidents of crime and disorder, clearly stating the date, time, nature of the incident and action taken. The record shall be maintained at the premises for one calendar year following the date

of last entry. This record is to be produced for examination at the request of an officer of a responsible authority.

All staff involved in the sale of alcohol shall be fully trained to ensure that no person who is drunk or disorderly, or who appears to be under the age of 18 years will be served with alcohol. Such training is to be repeated and documented every six months. This training record is to be produced for examination at the request of an officer of a responsible authority.

Challenge 25 shall be implemented at the premises and photographic identification should be produced by anyone who appears to be under the age of 25 and all staff shall receive sufficient training in challenging underage drinking. This training shall be documented and be produced for examination at the request of an officer of a responsible authority

The designated premises supervisor or nominated representative should attend Pubwatch meetings.

At least one first aid trained member of staff shall be on duty from 22:00 when the premises is open until all members of public have left the building. Training should be refreshed annually and produced for examination at the request of an officer of a responsible authority

Public Safety:

Adequate emergency systems will be installed and maintained to legal standards.

Entrances and exits will be kept clear and in good repair.

All furniture and materials will meet fire regulation standards.

Prevention of Public Nuisance:

The DPS or person in charge shall monitor noise or vibration emanating from the premises.

Clear notices will be displayed at all exits requesting patrons leave the premises quietly.

A specific taxi firm will be nominated for staff and customers.

Rubbish produced by the premises will be secured in a designated bin with a tight fitting lid.

Protection of Children from harm:

No persons under the age of 18 will be allowed onto the premises with the following exceptions:

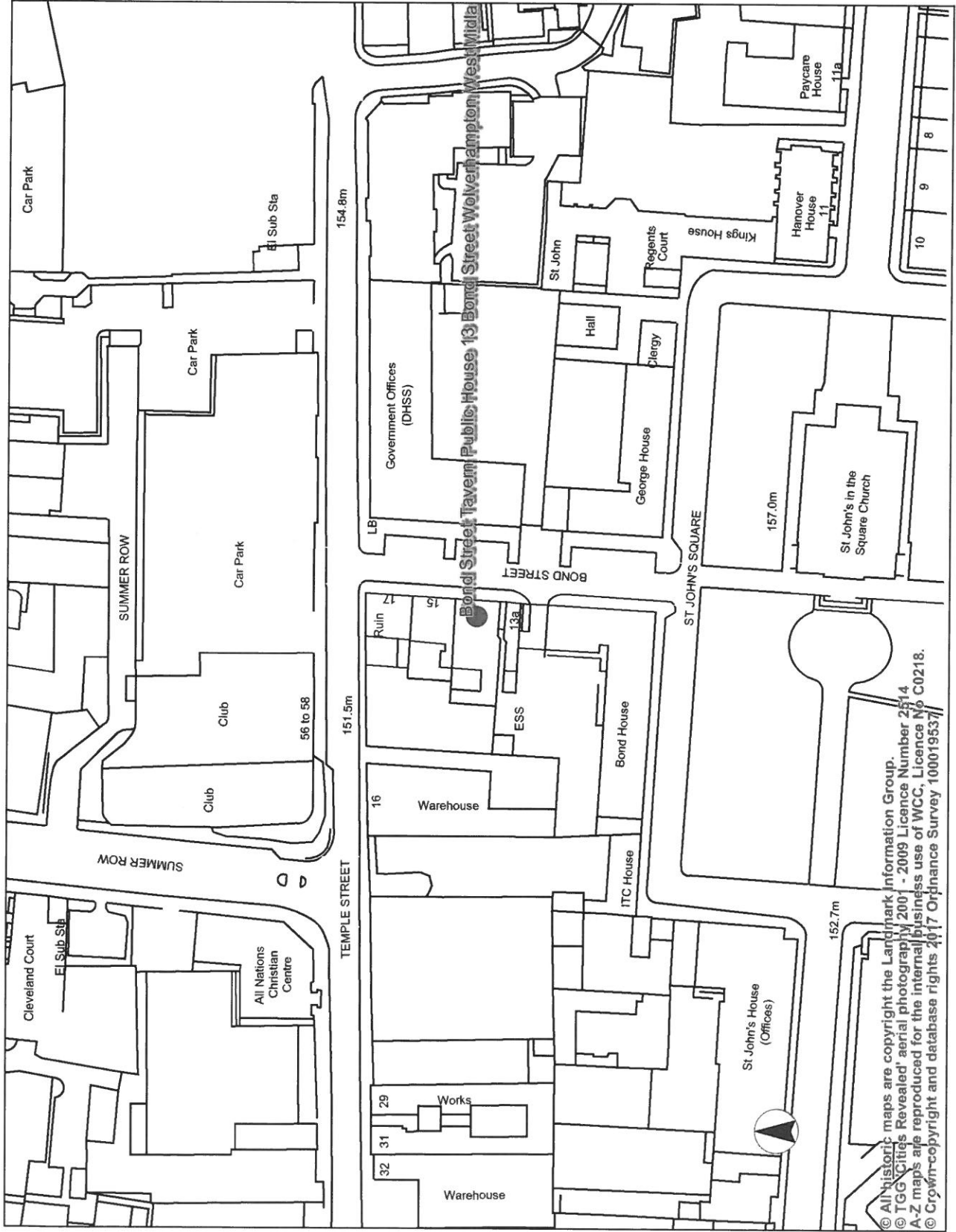
- Events where alcohol is not being served.
- Specific events such as Wolverhampton Pride and the Christmas Lights Switch On. On these occasions anyone under the age of 18 must be accompanied by an adult.
- During any event where persons under the age of 18 are likely to be using the venue an SIA door supervisor will be on site.

Plans

As submitted with application dated 18/09/2013 and retained by Wolverhampton City Council.



*Bond Street Tavern
14 Bond Street, City
Centre, Wolverhampton*



Wolverhampton City Council
Asset Management
Civic Centre
St Peters Square
Wolverhampton
WV1 1RL

Plan Produced
3.1.2017
Scale 1:1,250

BM4018 - Powered by

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**APPLICATION FOR THE REVIEW OF A
PREMISES LICENCE OR CLUB PREMISES
UNDER THE LICENSING ACT 2003**

Wolverhampton
City Council



PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Chief Constable of West Midlands Police

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description	
Bond Street Tavern Public House 14 Bond Street	
Post town Wolverhampton	Post code (if known) WV2 4AS
Name of premises licence holder or club holding club premises certificate (if known) Lorraine and Derrick Ltd	
Number of premises licence or club premises certificate (if known) 17/00808/PRE	

Part 2 - Applicant details

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

☐

2) a responsible authority (please complete (C) below)

☒

Wolverhampton
City Council

☐

7

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Name and address
Telephone number (if any)
E-mail address (optional)

**APPLICATION FOR THE REVIEW OF A
PREMISES LICENCE OR CLUB PREMISES
UNDER THE LICENSING ACT 2003**



(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address A/Inspector 4344 Davies West Midlands Police, Central Police Station, Bilston Street, Wolverhampton WV1 3AA
Telephone number (if any) 101 ext 871 3283 / 01902 649085
E-mail address (optional) wv_licensing@west-midlands.pnn.police.uk

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes ✓

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

**APPLICATION FOR THE REVIEW OF A
PREMISES LICENCE OR CLUB PREMISES
UNDER THE LICENSING ACT 2003**



Please state the ground(s) for review (please read guidance note 2)

Police are defined as a 'Responsible Authority' under the Licensing Act 2003 and as such have a statutory obligation to ensure that licensed premises comply with the requirements of the act and the operating schedule relating to that venue.

The 'Bond Street Tavern' public house is situated on Bond Street, Wolverhampton. It is an inner city centre property, which has a patron capacity of 150. The hours of trading are Sunday to Saturday 10:00 - 04.00 and alcohol sales are between 10:00 and 03.30. This does not include seasonal variations.

The patron area is on one floor that includes a garden at the rear. There is only one entrance/exit that is situated at the front of the building.

On 19th January 2017 Lorraine and Derrick Ltd applied to become the Premises Licence Holder of which Derrick Minott and Lorraine Heath are the directors. An application was also made to vary the Designated Premises Supervisor to Derrick Minott with immediate effect.

In response, police objected to the Premises License Holder application on the grounds that that is their belief that Ms Lorraine Heath forms part of the company's management team and will therefore play a supervisory role at the venue. The Wolverhampton Licensing Committee had refused Ms Heath's application to become the Premises Licence Holder earlier in the month.

There were no objections to Mr Minnot becoming the Designated Premises Supervisor.

Mr Minnot was present at Ms Heath's hearing in early January 2017 and witnessed the issues that were presented to the Licensing committee; SIA badges not being worn, patrons not being searched, the music being too loud and a strong smell of cannabis within the venue. During the hearing Mr Minnot stated that he was playing a supportive management role at the venue and that he and Ms Heath were a team.

The aforementioned issues have continued whilst Mr Minnot has been the Designated Premises Supervisor.

During police visits door staff have been seen to allow patrons entry after they had activated the metal detector wand and without a further search. Officers also witnessed the wands being hung from nearby railings and not being used.
Mr Minnot was made aware.

On the 25th January 2017 a meeting was held between Inspector Thomas-West, PC Gretton and Mr Minnot. The purpose of the meeting was to engage in partnership working with the venue and give Mr Minnot an opportunity comply with the licensing objectives before a Review was requested. The police's objection to the Premises License Holder application was also discussed. In response to both the objection and police concerns Mr Minnot stated that he would (a) remove Ms Heath as a director of the company and appoint her as a secretary (b) Ms Heath would only work in the daytime (c) ensure that staff properly searched patrons on entry and that metal detector wands are used.

During the meeting Mr Minnot stated that he has a robust drugs policy and that his DJ makes regular announcements. Furthermore, that he will consider purchasing a drugs amnesty bin. With regards to the noise, Mr Minnot stated that the vibrations could be heard because of a loose front window that has now been replaced.

**APPLICATION FOR THE REVIEW OF A
PREMISES LICENCE OR CLUB PREMISES
UNDER THE LICENSING ACT 2003**



The aforementioned actions that Mr Minot stated he would implement were documented and signed.

Three days later on the 28th January, police witnessed door staff not using their wands and during a walkthrough of the premises officers could smell cannabis. The music could also be heard 200 yards away down the road.

Mr Minot was made aware.

On 4th February police witnessed wands being activated as patrons were searched, however door staff failed to act upon it and conduct further searches, granting patrons permission to enter. Furthermore, police challenged the inadequate search of a group of patrons that smelt strongly of cannabis. On entering the premises officers were met with a strong smell of cannabis and the music could still be heard at the end of the street.

Mr Minot was made aware of all matters and responded to the noise concerns by turning down the volume.

Due to the on-going smell of cannabis police executed a warrant under the misuse of drugs act during the early hours of Saturday 11th February 2017. Mr Minot was present as well as Ms Heath who was working behind the bar.

Officers entered both the inside and rear garden of the premises and were met with the smell of cannabis. Patrons were seen actively smoking cannabis in the rear garden.

Seized during the warrant were copious amounts of cannabis, some in dealer wraps, two lock knives and a coconut that had been made in to a bong used for drug misuse. A number of partly smoked spliffs were also recovered from the garden.

Officers took evidential swabs from the toilets, the bar area and both an internal and external customer table to establish any traces of drugs. A trace of cocaine was found on the internal table and a trace of morphine on the external table.

Post operation enquiries are on-going.

West Midlands Police are in full support of local and independent businesses such as the 'Bond Street Tavern', however we cannot continue to support this venue where there is a total disregard of the licensing objectives. Activity at the venue presents a serious risk to public safety. The venue management will state that they believe they are already doing all that they can to meet the licensing objectives of public safety and the prevention of crime and disorder.

The venue has had ample opportunities to meet the licensing objectives and a failure to do so have left the police with no option but to seek a full revocation of its license and the removal of Mr Minott as the Designated Premises Supervisor.

Please tick ✓ yes

**APPLICATION FOR THE REVIEW OF A
PREMISES LICENCE OR CLUB PREMISES
UNDER THE LICENSING ACT 2003**

Wolverhampton
City Council



Have you made an application for review relating to the premises before



If yes please state the date of that application

If you have made representations before relating to the premises please state what they were and when you made them:

11th June 2013 (in previous name of The Greyhound) – License revoked

**APPLICATION FOR THE REVIEW OF A
PREMISES LICENCE OR CLUB PREMISES
UNDER THE LICENSING ACT 2003**

Wolverhampton
City Council



Please tick ✓

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate ☒
- I understand that if I do not comply with the above requirements my application will be rejected ☒

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature

.....

Date 24.02.2017

.....

Capacity **A/Inspector**

.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) wv_licensing@west-midlands.pnn.police.uk

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

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CITY OF
WOLVERHAMPTON
C O U N C I L

Miss J Till
Licensing Service
City of Wolverhampton Council
St Peter's Square
Wolverhampton
WV1 1DA

PRE 1231

24 March 2017

Dear Miss Till

**Application for a Review of a Premises Licence under Licensing Act 2003
Bond Street Tavern, 14 Bond Street, Wolverhampton WV2 4AS**




I write on behalf of the Licensing Authority as a responsible authority. I write in support of the above review application made by Chief Constable of West Midlands Police. Representations are made against the crime and disorder, public safety and the prevention of public nuisance, licensing objectives and the failure of the current management of the premises to promote these licensing objectives.

The premises licence holder, Lorraine and Derrick Ltd (Derrick Minott being the sole Director of the Limited Company and the designated Premises Supervisor) together with the management of the premises have not demonstrated they are operating in accordance with the premises licence and therefore are not promoting the licensing objectives of crime and disorder, public safety and the prevention of public nuisance.

The issues raised by the Police relate to drugs, knives, noise and safety of the public. This shows a blatant disregard to the licensing objectives by the premises licence holder and the management of the premises.

If Councillors are satisfied that illegal activities have taken place at the premises and are in breach of promoting the licensing objectives, the Licensing Authority would request the Licensing Sub-Committee ensure these issues are addressed by considering modification of the current premises licence in accordance with Section 52 of the Licensing Act 2003 and guidance issued by the Secretary of State under 182 of the Act together with City of Wolverhampton Council's Statement of Licensing Policy.

City of Wolverhampton Council
Licensing Services
Civic Centre, St Peter's Square,
Wolverhampton WV1 1DA

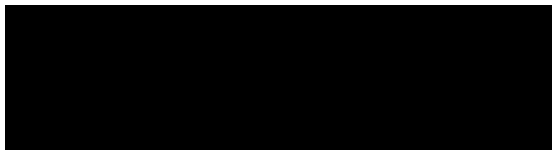
 wolverhampton.gov.uk
 @WolvesCouncil
 WolverhamptonToday

Councillors may conclude from the evidence given within the review application and at the hearing in order to promote the licensing objectives it is necessary to suspend or revoke the licence due to the serious nature of the breaches at the premises putting public safety at risk.

The Licensing Authority fully supports the review application brought by the West Midlands Police and concludes the above issues should be resolved in order to promote the licensing objectives of crime and disorder, public safety and the prevention of public nuisance.

I shall be in attendance at the hearing should Councillors have any questions or require any further assistance.

Yours sincerely



E Moreton
Section Leader Licensing
On behalf of the Licensing Authority

Direct: 01902 555033
Email: licensing@wolverhampton.gov.uk

Copies: Premises Licence Holder / Designated Premises Licence Holder

CITY OF WOLVERHAMPTON COUNCIL

Anita Chonk
Licensing Officer, Education & Enterprise
City of Wolverhampton Council

24 March 2017

Dear Anita,

Bond Street Tavern, 14 Bond Street, WV2 4AS - Review of Premises Licence

Thankyou for your email dated 24/02/2017 in reference to the request made by West Midlands Police to review the premises licence for Bond Street Tavern.

I have reviewed the documentation put forward by West Midlands Police and would support the request to review the premises licence under the licensing objectives of:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance

The evidence put forward by West Midlands Police is very concerning, this is further exacerbated by the fact that West Midlands Police has actively engaged the relevant parties to seek an amicable way forward which has clearly been disregarded.

Public Health has recently created a risk rating tool to assist the role it plays in the licensing decision making process. The tool provides a rating based on a number of data sets affecting the area. Please see risk rating summary below:

Ward of premises	St.Peters
In CIZ	No
Overall rating for ward	High Risk
Overall rating for LSOA	High Risk (LSOA – Lower Super Output Area)
Supporting comments	
<p>The premises in question is located within one of the most concerning geographical areas to Public Health, with an overall risk rating of HIGH. St.Peters has the lowest rating compared to all wards in the city when viewed against a number of data sets. Key points to be noted for St. Peters:</p> <ul style="list-style-type: none"> ➤ highest risk out of all 20 wards when looking at key data sets ➤ 6th highest risk LSOA (Lower Super Output Area) out of 158 ➤ amongst the highest levels of deprivation across the city 	

- over 220 licences granted for the sale and supply of alcohol and has by far the highest number of licences granted for this ward and LSOA
- second highest rate of alcohol related hospital admissions in the city
- second highest rate of alcohol mortality across the city
- highest number of anti-social behaviour incidents (2012 - 2016)
- high number of residents from this ward seen by the hospital liaison service where individuals required brief intervention or structured treatment for alcohol misuse
- highest level of violent crime across the city, including violent crimes where alcohol was a key factor (Jan 2009 - Jun 2016)
- second highest rates for domestic abuse crime (Jan 2009 - Jun 2016). Research and previous trends has shown that alcohol is intrinsically linked to prevalence of domestic abuse

From the analysis outlined above it is evident the ward and immediate vicinity is suffering a number of issues. It is the view of Public Health that any licensee who is not actively promoting the licensing objectives should be subject to review, particularly in view of the complex issues facing the area.

Yours sincerely

Parpinder Singh

Public Health Development Officer

Direct: 01902 555475

Email: parpinder.singh@wolverhampton.gov.uk

CASINO36

ESCAPE TO THE ACTION

56-58 Temple Street, Wolverhampton, West Midlands, WV2 4AQ
T: 01902 710700 | F: 01902 311942 | W: www.casino36.co.uk | E: enquiries@casino36.co.uk

REF: CD/JT/LD

Private & Confidential

28th February 2017

Section Leader J Till
C/O Wolverhampton City Council

RE: Bond Street Tavern Wolverhampton

Dear Joanne,

I'm writing today to make my concerns known with regards to the recent issues we have experienced with one of our neighboring businesses.

The Bond Street Tavern is in my opinion, being managed extremely poorly. I have personally witnessed serious incidents where the police have needed to attend in force. We at Casino 36 Temple Street are experiencing a down turn in revenue and attendance due to the "unsociable and unruly" element that have gravitated to the said venue.

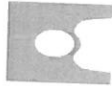
Examples are:

Obvious drug use (strong pungent cigarettes being blatantly smoked in and around the NCP car-park adjacent and outside the Tavern). Patrons arriving and leaving being hardly able to stand, littering and urinating on our exterior walling. Shouting abuse at our customers and staff when passing.

This, I feel is having a major impact on our business. We are planning to increase our contracted security team and have had members of staff report being fearful of using the staff entrance as it's so near the venue. I'd like to voice my concerns in person if possible and would also like to be informed of any licensing reviews. I've attached a previous letter sent by D Whitehouse in 2013 to the council and a recent email from our security consultant outlining his concerns.

Yours sincerely,

Craig Dobson
Group General Manager



Fraser Tranter
Tue 28/02/2017 2:11:14

To: Adrian Ballard
Cc: Craig;

Action Items

Hi Adrian,

Unfortunately I'm writing this to you to arrange a meeting with yourself to discuss ongoing issues we're encountering outside the greyhound public house. This is now occurring time and time again. As I'm sure you can appreciate we have a duty of care to our employees working in your establishment, I'm sure like myself you don't wish for any of these problems spilling into your venue. The security staff deployed there have been threatened on more than one occasion and because of this I'd like to discuss arrangements to increase security levels at casino 36 so to be proactive rather than reactive.

Could you kindly let me know when you're available to meet to discuss this ongoing issue.

Kind regards,
Fraser

Fraser Tranter
Security consultant to securit.

Knights Investment Solutions
Chief Executive Officer



REPLY



REPLY ALL



FORWARD



Mark as unread

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REF: DW/MR/GI

Private & Confidential

4th May 2013

Licensing Services
Wolverhampton City Council
Civic Centre,
St. Peter's Square
Wolverhampton
WV1 1DA

To Whom It May Concern:

My Name is David Whitehouse. I am currently Acting General Manager at the Rubicon Casino located at 56/58 Temple Street, Wolverhampton.

I write to you with reference to my concerns regarding the months of antisocial, violent, aggressive and dangerous behavior that we regularly experience pertaining to the Greyhound bar in Bond Street. I am aware that my predecessor (Adrian Tunstall) wrote to you on two separate occasions during 2011 and 2012 to express his concerns about the type of issues we have experienced.

On regular occasion, our staff have witnessed (either by being in the vicinity at the time, or on CCTV reviews) violent exchanges between individuals leaving the Greyhound, assaults' on local taxi company staff who are waiting for customers to leave our establishment, as well as numerous aggressive verbal exchanges between the Greyhound patrons, not to mention the verbal abuse received by our staff when customer who are leaving the greyhound attempt to enter our premises, but are refused due to intoxication.

I am continually conscious of the individuals who are involved in these exchanges seeking refuge within our establishment, and bringing the issues they are experiencing on to our premises. Before we began logging our complaints with the council on a number of occasions we have allowed these individuals on to our premises temporarily and contacted the police on their behalf. However, whilst not wishing to see people hurt, and having thought this through thoroughly, I feel this could reflect negatively on our company and potentially raise issues with our company casino operating and liquor licenses, and as such prevented this from continuing. Furthermore, I am conscious of the safety of our customers and staff leaving our premises in the early hours of the morning, and becoming inadvertently caught up in these situations and potentially becoming harmed as a result.

On some occasions, when the exchanges has become intolerable, as a responsible company we feel we have had no alternative other than to lock the doors to our premises and prevent our customers from either entering or leaving the establishment due to their safety being compromised. Whilst our customers have appreciated our reasoning, it nonetheless causes them to be inconvenienced at that time.

Also on many occasions we have experienced individuals attempting to gain access to the Greyhound by climbing over the wall at the back of the Greyhounds property, which is adjacent to our "private" car park. On these occasions, individuals climb on top of our customers vehicles in their attempts to scale the wall and as a result we have received numerous verbal complaints from our customers of foot prints on their vehicles, and on the most recent occurrence, gauges and scratches in the paintwork of a vehicle where a female in stiletto heels had attempted to climb over the wall.

As a responsible company we take the safety of our staff and customers (including their property) very seriously, and feel these issues with the Greyhound has now escalated to intolerable level.

These are not isolated incidents. I have been a Gaming Manager at the Rubicon Casino for eight years and have personally witnessed occurrences of all of the above incidents relating to the Greyhounds patrons.

On numerous occasions at around 4.00am whilst carry out routine perimeter checks of our premises, I have personally heard, the DJ at the Greyhound announcing that "shots are available on your way out the door for £1". As a casino operating within the UK, we have to adhere to strict guidelines regarding social responsibility, these include robust measures relating to the sale of intoxication liquor. I feel that we are prudent in our company policy's, and train our staff to the highest levels in relation to our responsibilities, and as such feel that the Greyhound are displaying an irresponsible attitude and encouraging 'binge drinking'.

In Recent weeks we have been asked to supply CCTV footage to the local police regarding incidents on 16/03/13, 30/03/13 and 13/04/13 for incidents of knife crime, assault and damage to property. We have complied with all requests and should you wish we can produce to footage to assist with our complaint.

I feel that the damage these issues are doing to the excellent reputation of our company in the Wolverhampton area may soon become irreparable. As I am sure you are aware today's economic market is tough, maintaining a high level of safety for our staff and patrons is of paramount importance. Ensuring that our customers enjoy their time at our establishment is at the top of our service standards, but with recent events beyond our control I fear our loyal and regular customer base may begin to search farther-a-field for their entertainment.

I would like to thank you for taking the time to consider our complaint and should we be able to assist you further in anyway please do not hesitate to contact me.

Yours sincerely

David Whitehouse
Acting General Manager



BY EMAIL AND POST
Licensing Department
Wolverhampton City Council
Civic Centre (Reception 14)
St Peters Square
Wolverhampton WV1 1DA

Please ask for: Richard Taylor
Direct Tel: [REDACTED]
Email: [REDACTED]
Our ref: RJT / MJM / 098454.23189
#GS1264155
Your ref:
Date: 8 March 2017

Dear Sirs,

Re: Licensing Act 2003 – Review Proceedings
Bond Street Tavern Public House, 14 Bond Street, Wolverhampton WV2 4AS

We act on behalf of Ei Group plc (formerly Enterprise Inns Plc). Our client is the freeholder owner of these premises and has received a copy of the application for review of the premises licence issued behalf of the Chief Constable of West Midlands Police and dated 24th February 2017.

We would be grateful if you would accept this letter as a formal representation on behalf of our client.

Ei Group plc owns around 5000 public houses in England and Wales. Over 95% of those premises are the subject of lease/tenancy agreements by which the tenant operates his/her/its own business out of our client's premises. The lease/tenancy agreement makes it clear that all operational responsibility for the premises lies with the tenant. The Bond Street Tavern is the subject of a 5 year lease agreement in favour of Lorraine and Derrick Limited.

Please note, that we take a wholly neutral stance with regard to the allegations against our client's tenant raised in the application for review. As our client has no operational responsibility for the premises, it cannot comment upon those allegations.

The representation made relates to the licensing objective of the prevention of crime and disorder. The Police indicated within the application for review that the purpose of the application is to seek *"a full revocation of its licence and the removal of Mr Minnot as the designated premises supervisor."* That was the position of the Police on the 24th February 2017.

We are aware, however, of developments since that statement was made by the Police. On the 3rd March 2017, the Police withdrew an objection to the transfer of the premises licence to Lorraine and Derrick Limited. As the Committee will be aware, following Section 42 (6) Licensing Act 2003, the Police may lodge a representation to a transfer application if it is satisfied that the exceptional

circumstances of the case are such that the granting of the transfer application would undermine the crime and prevention objective.

The Police position on the 24th February was that the licence needed to be revoked. Less than a fortnight later, however the Police position had changed. By withdrawing the representation to the transfer application, the Police accept that the operation of the premises by the new premises licence holder would not undermine the crime and prevention objective. We understand that the objection to transfer followed an undertaking given that Lorraine Heath would have no role at the premises i.e. she would not be engaged in any operation, management or employment at the premises.

The current position of the Police, therefore, appears to be that the operation of the premises does not undermine the licensing objectives.

In the circumstances, the committee will need to examine the operation of the premises since the transfer was granted i.e. in the period from 3rd March to the date upon which the review is considered. If it is clear that the issues raised within the application for review have improved then it would not be a proportionate response to revoke the licence. Instead, we would respectfully submit that if there is no evidence of any difficulty at the premises in the period since the transfer was granted then a proportionate response would be to formalise the undertaking given to the Police upon review and impose a condition on the premises licence that Lorraine Heath would not be engaged in any operation, management, or employment at the premises.

In the event that there has been no difficulty at the premises in the period since the transfer then the committee could determine that the cause of the difficulties at the premises was the involvement of Lorraine Heath. Paragraph 11.20 of the Home Office Guidance is clear that upon review it is expected that the Licensing Authorities should seek to establish the cause or causes of concerns identified by review application and direct the remedial action at those causes. A condition in the terms above would clearly be directed at the cause of the difficulties and would be a proportionate response.

At this stage, we would be grateful if you could acknowledge receipt of this representation and advise as to the date of the hearing as our client may seek to expand upon the issues raised within this letter of representation.

We look forward to hearing from you.

Yours faithfully



GOSSCHALKS